

Headquarters Air Mobility Command



World Wide Express (WWX)

May 2004

Enabling the “Global” in “Global Vigilance, Reach and Power”



WorldWide Express (WWX)



As Subcontractor For



Enabling the “Global” in “Global Vigilance, Reach and Power”



(WWX)

- **On-Time Performance Reliability Charts**
 - **By Theater & Region**
 - **By Carrier**
 - **Designated by High Volume, Retrograde, Lateral, and Regional General Routes**
 - ***Performance guarantee is delineated by broken line for each carrier***
 - ***To view actual numbers shipped this month to each country serviced under WWX, view separate Excel attachment on the WWX Web Page.***

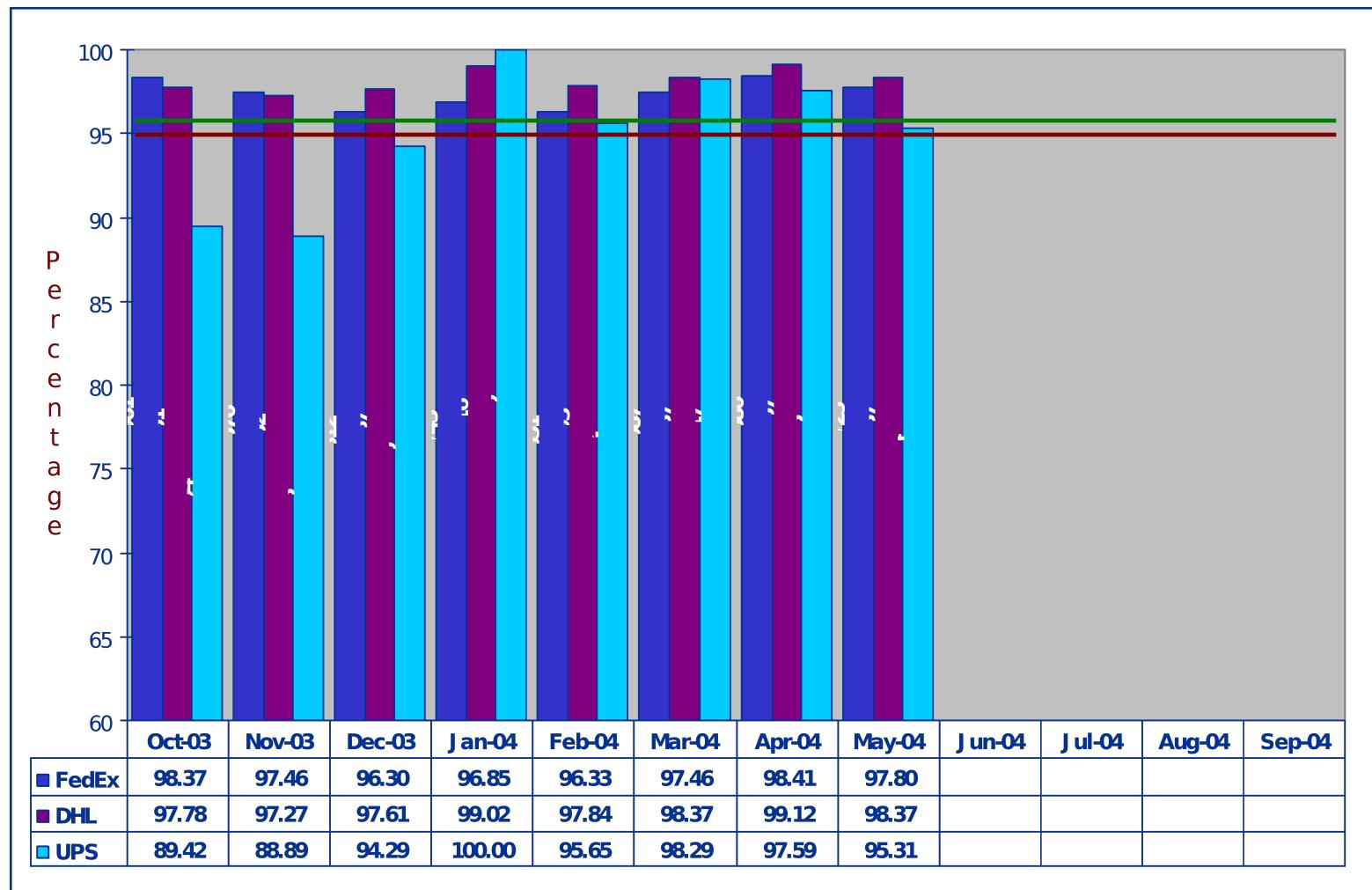


Southern Theater-HVR Canada



FedEx/U
PS
Standard
95%

DHL
Standard
96%



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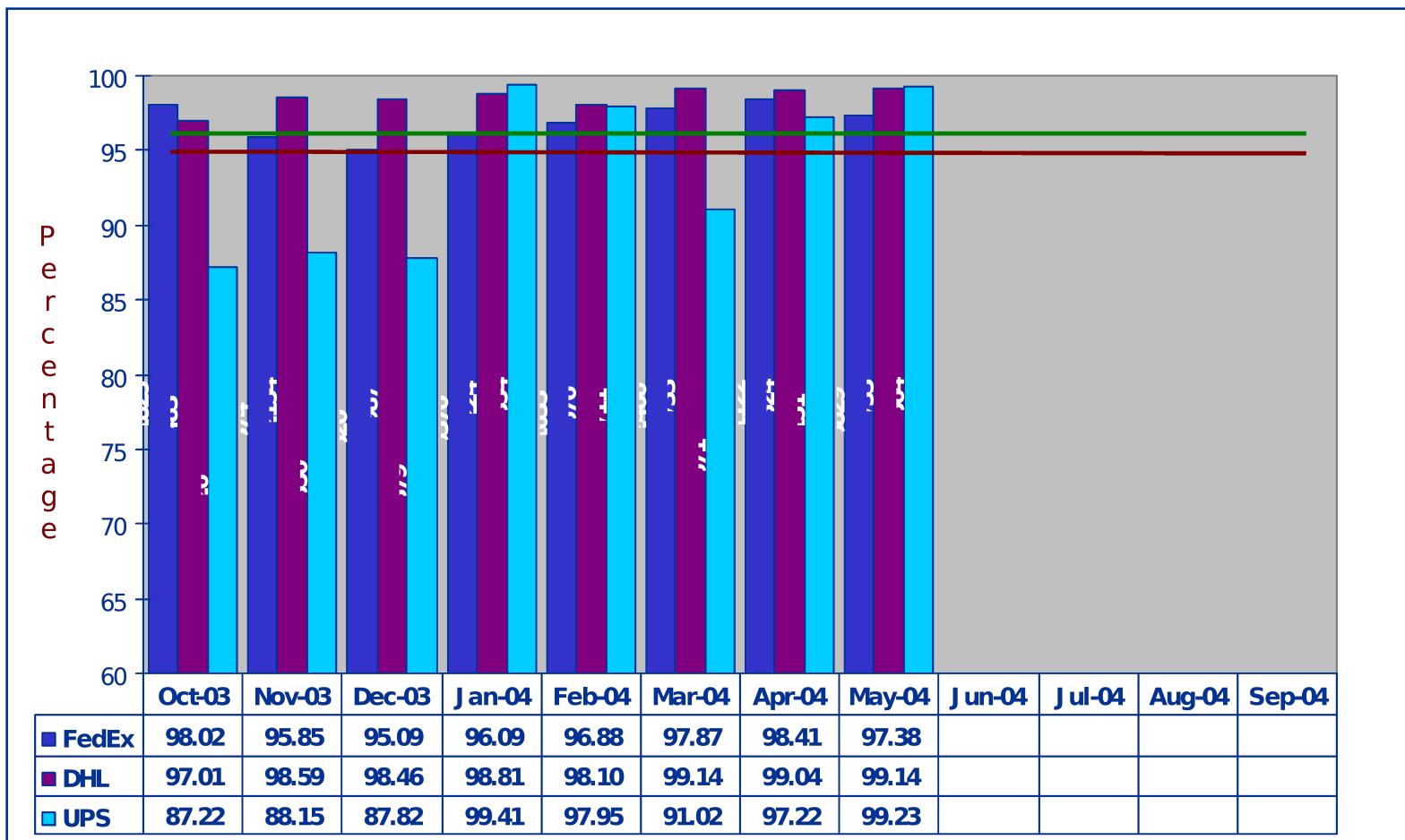
European Theater-HVR

Germany, Italy, Spain, UK



FedEx/U
PS
Standard
95%

DHL
Standard
96%



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Central Theater-HVR

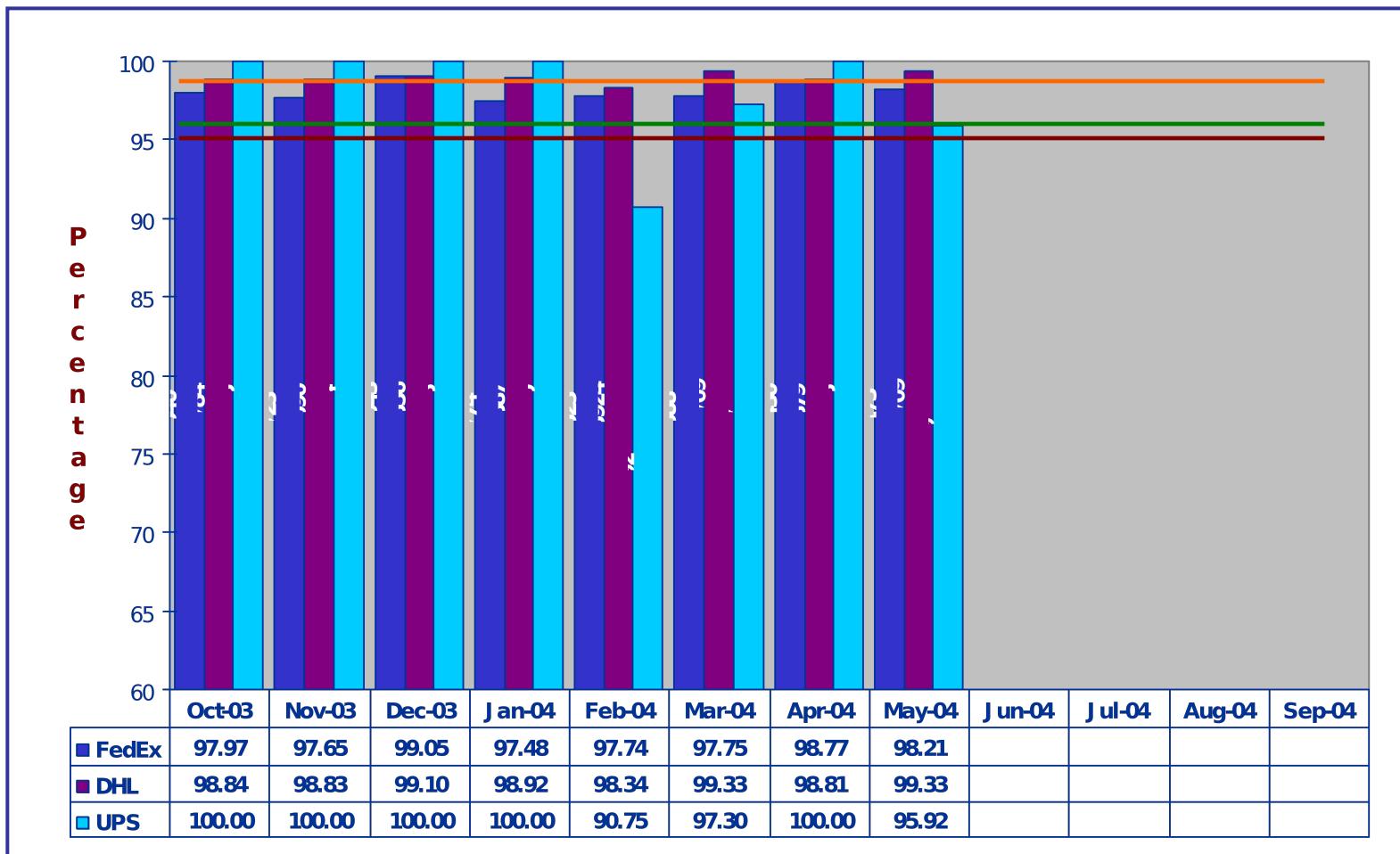
Bahrain, Saudi Arabia, Kuwait



FedEx
Standar
d 95%

DHL
Standar
d 96%

UPS
Standar
d 98%



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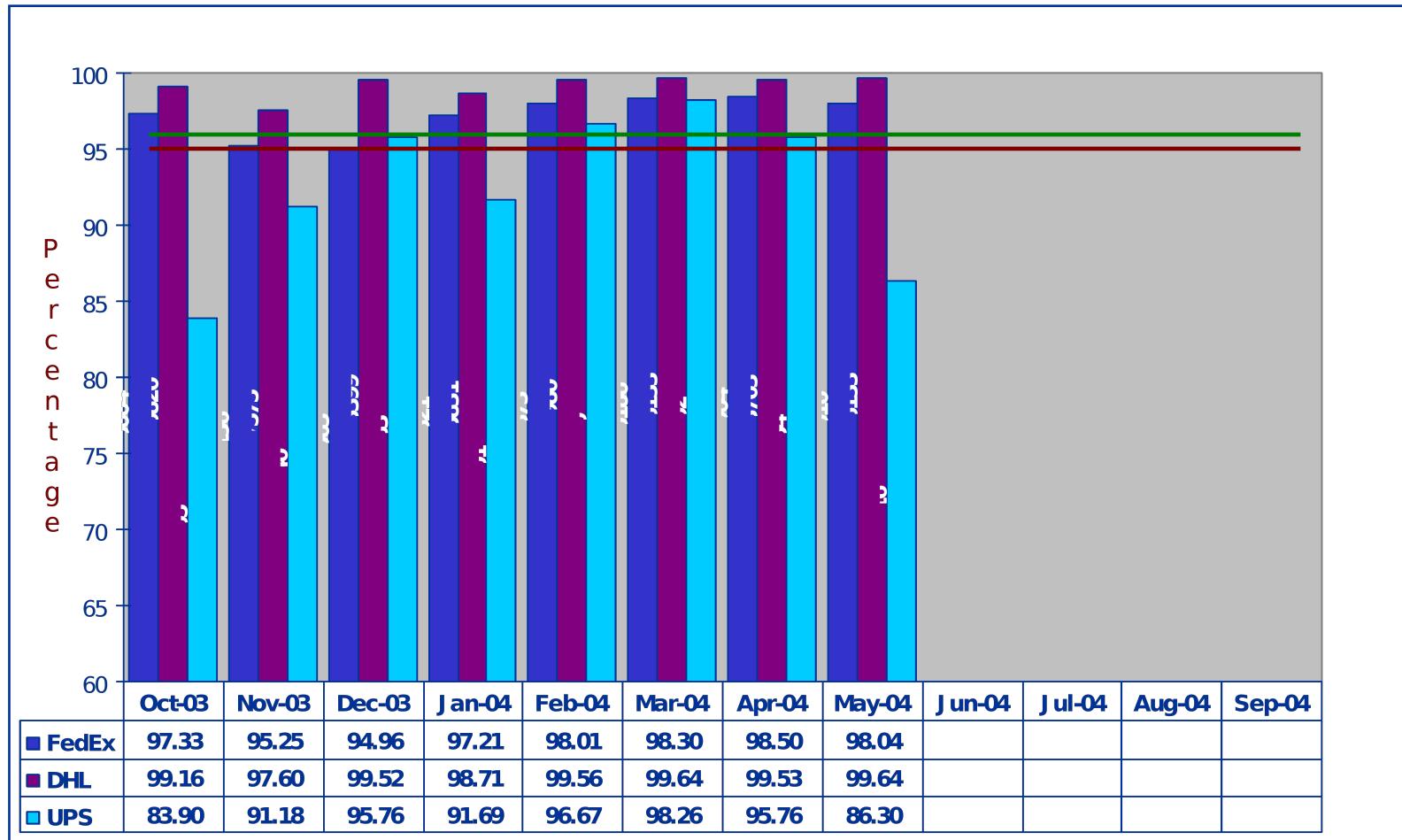
Pacific Theater-HVR

Japan, Korea, Guam



FedEx/U
PS
Standard
95%

DHL
Standard
96%



Enabling the “Global” in “Global Vigilance, Reach and Power”

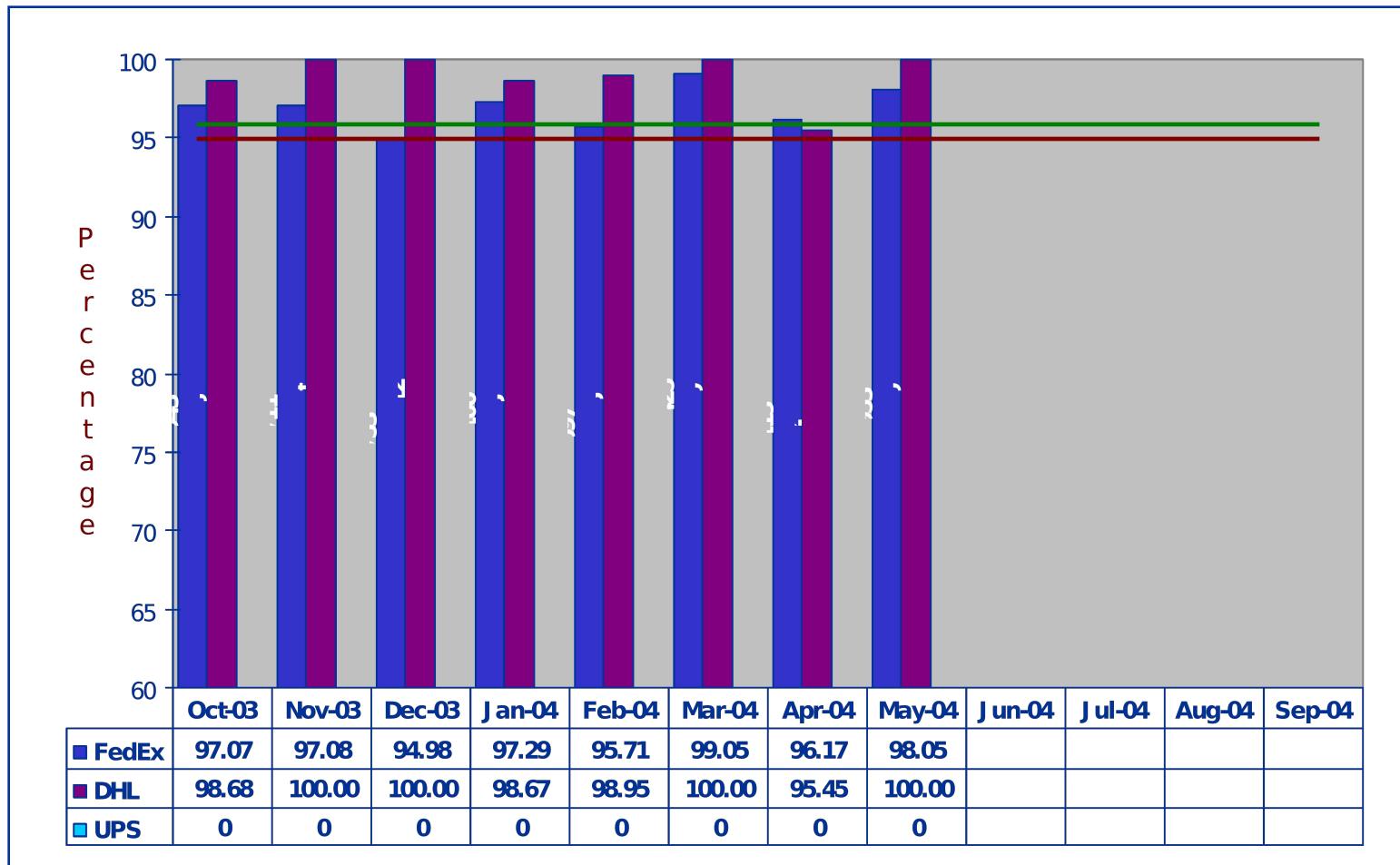


European Theater Retrograde - Germany



FedEx/U
PS
Standard
95%

DHL
Standard
96%



Enabling the “Global” in “Global Vigilance, Reach and Power”

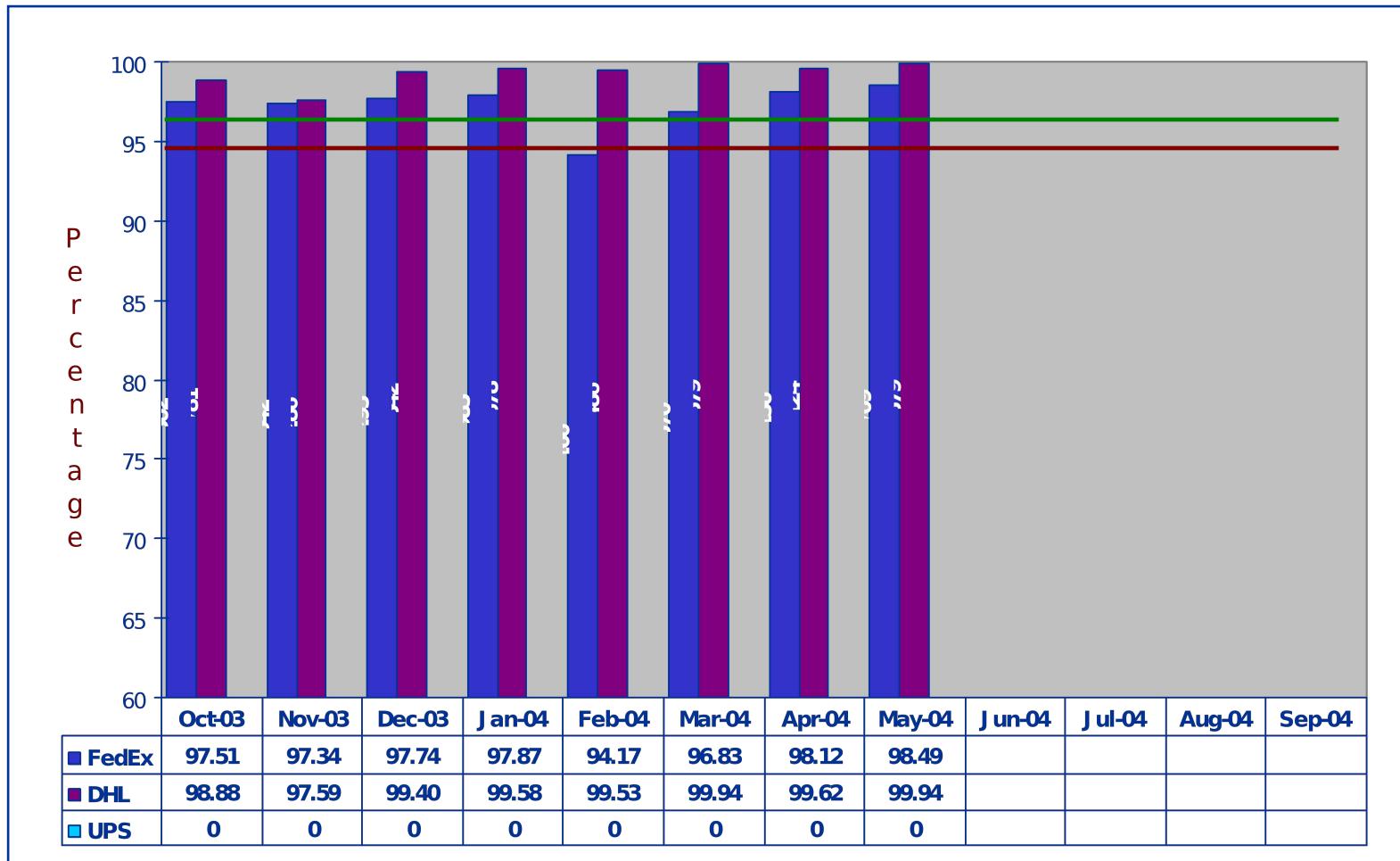


Pacific Theater Retrograde - Japan, Korea



FedEx/U
PS
Standard
95%

DHL
Standard
96%



Enabling the “Global” in “Global Vigilance, Reach and Power”

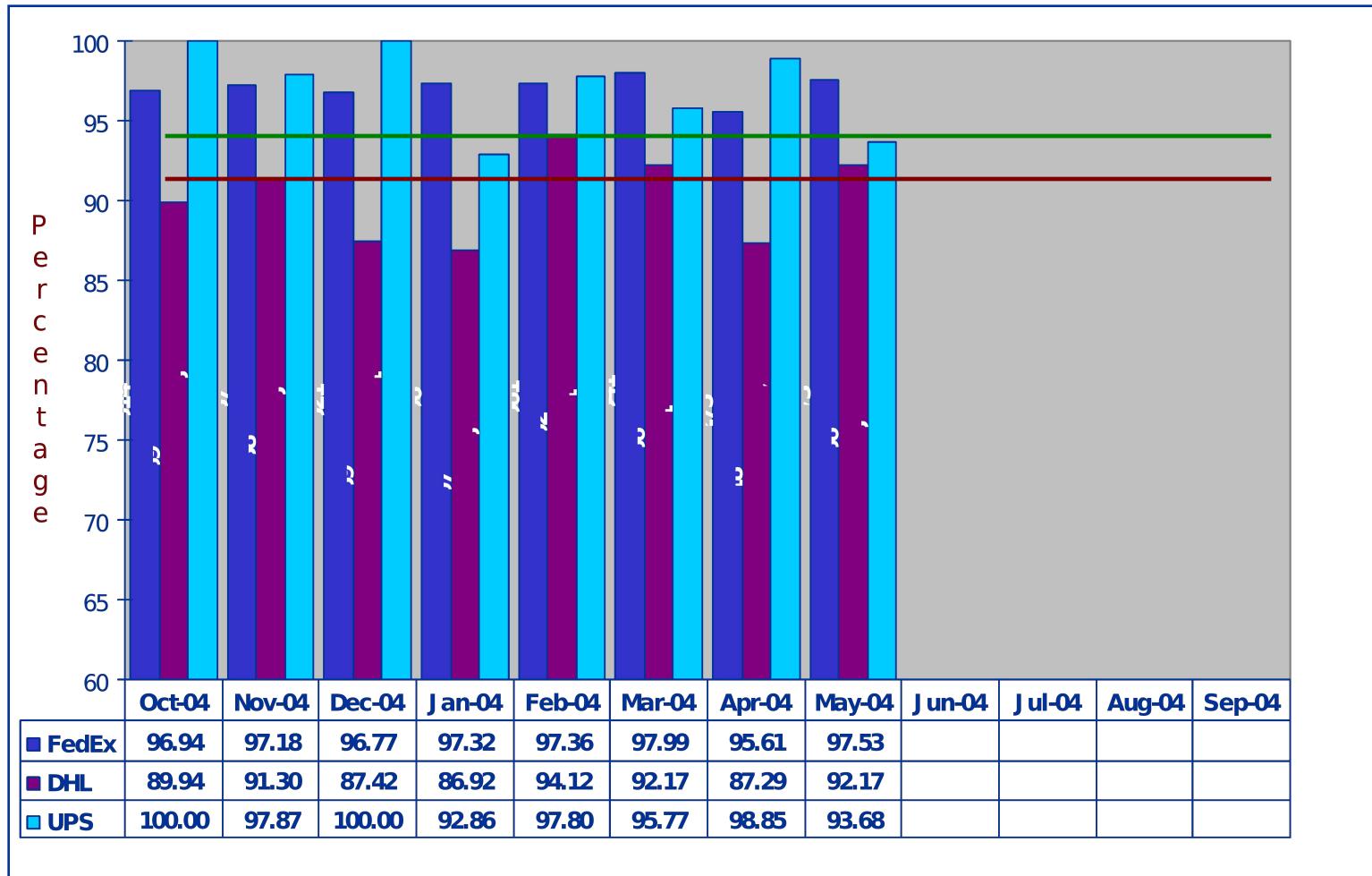


Southern Theater General Routes



**FedEx/U
PS
Standard
92%**

**DHL
Standard
94%**



Enabling the “Global” in “Global Vigilance, Reach and Power”

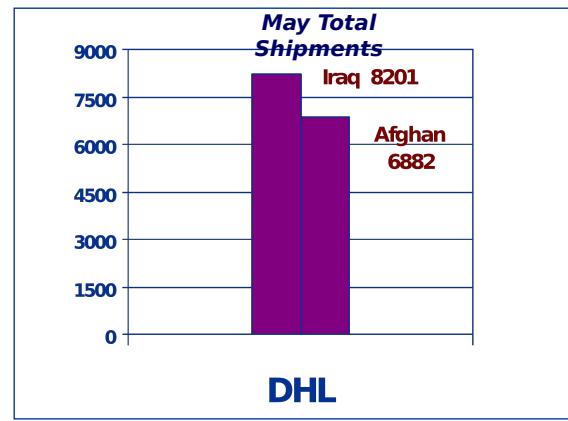
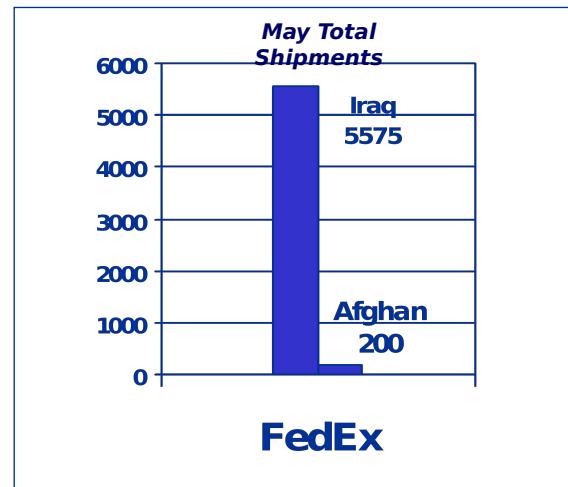
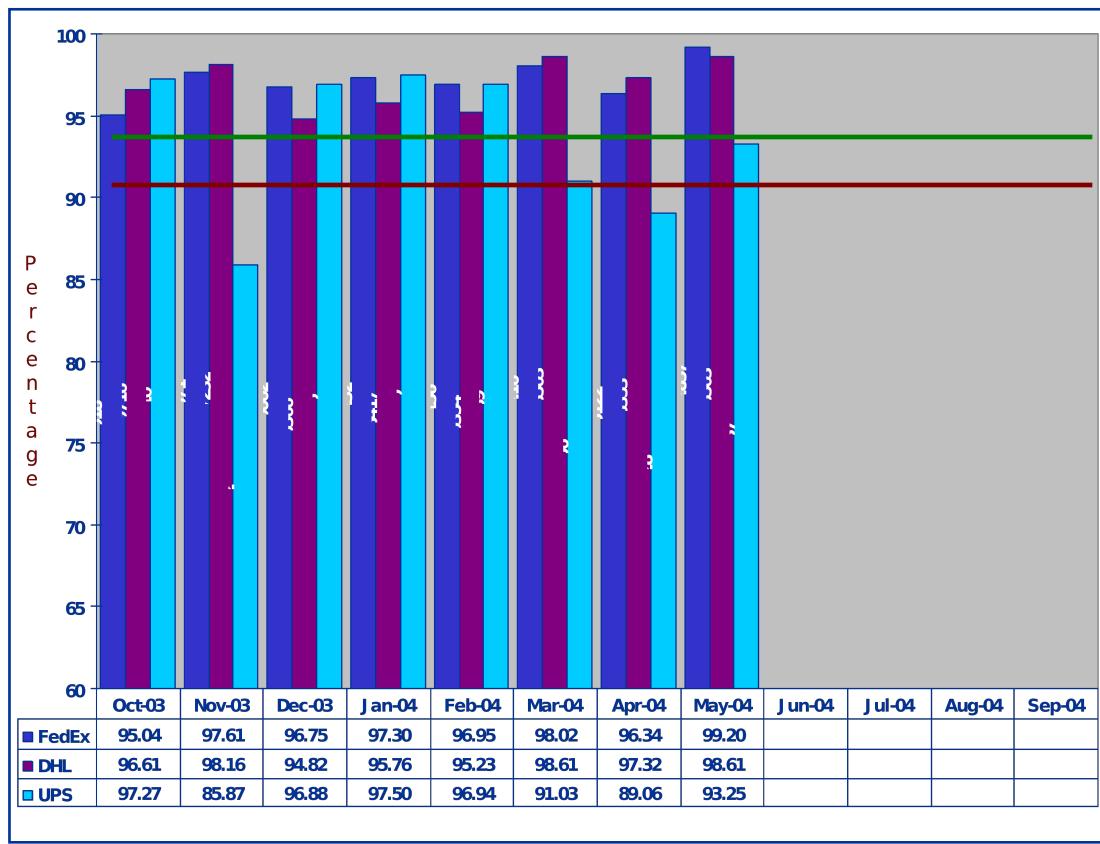


European Theater General Routes



FedEx
Standard 92%

DHL/UPS
Standard 94%



Enabling the “Global” in “Global Vigilance, Reach and Power”

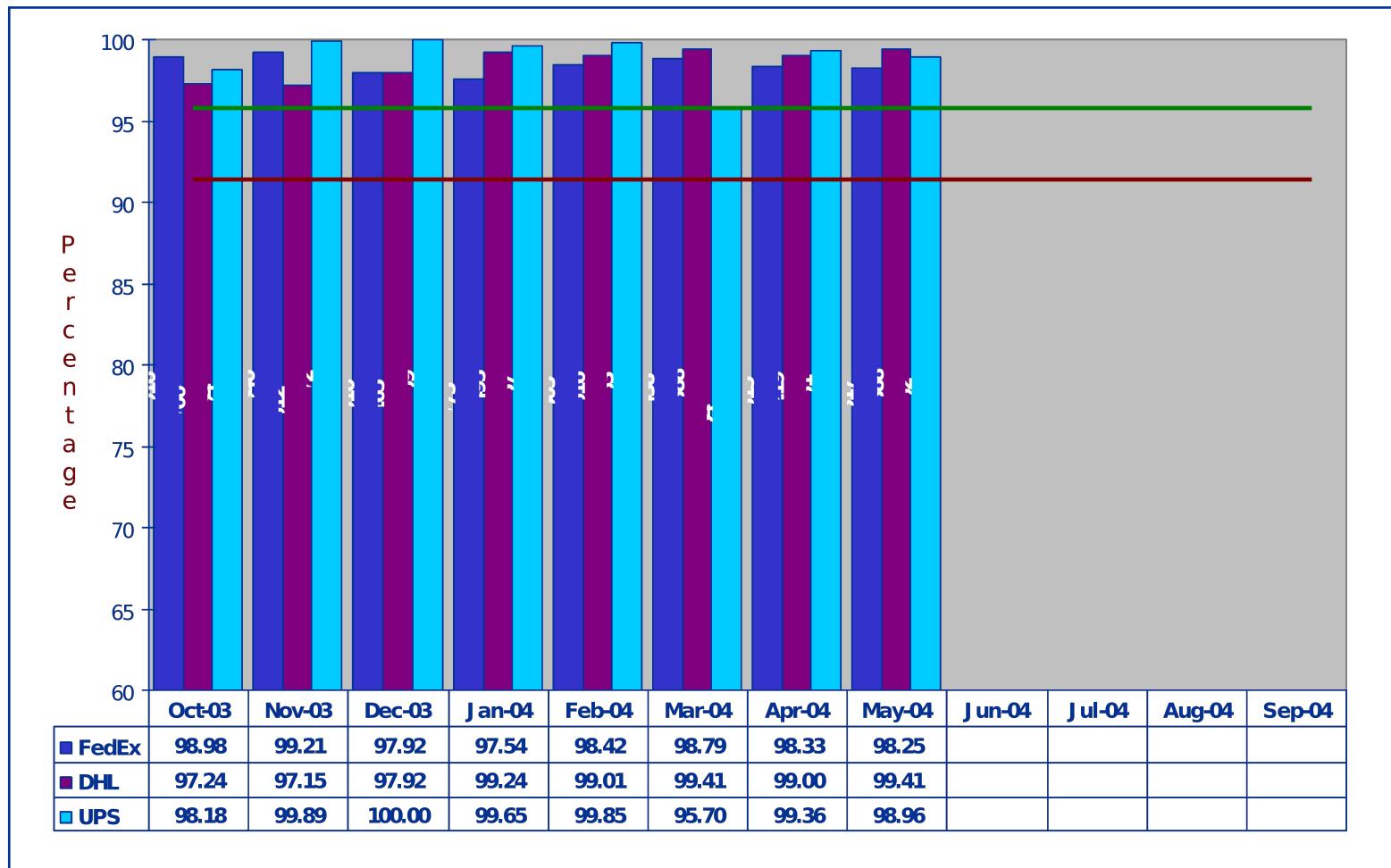


Central Theater General Routes



FedEx
Standard
92%

DHL/UPS
Standard
96%



Enabling the “Global” in “Global Vigilance, Reach and Power”



Pacific Theater General Routes



FedEx
Standar
d 92%

DHL/UP
S
Standar
d 94%



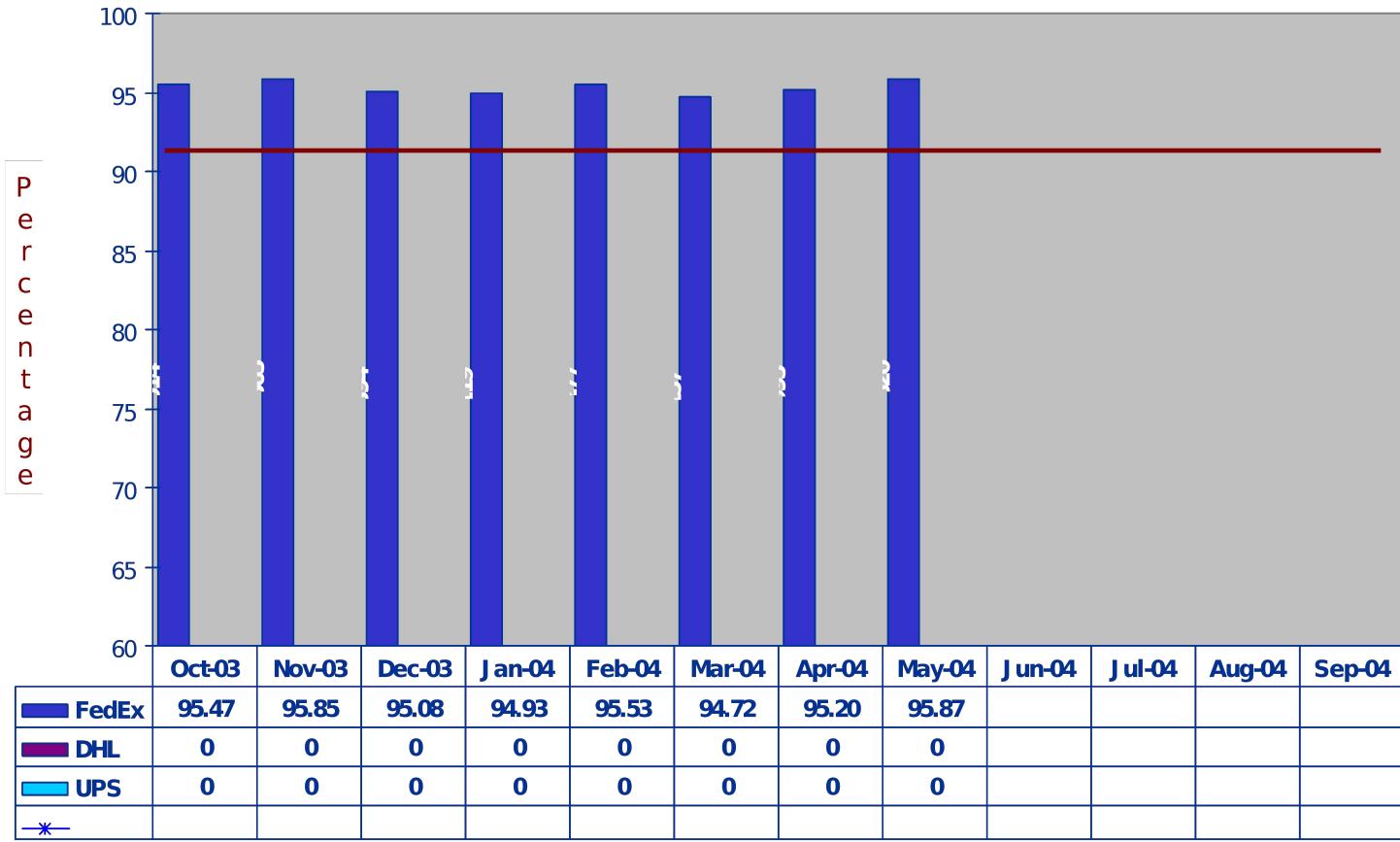
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Non-Basic Services Other Than Contract Routes



FedEx Standard 92%



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